

El Barrio Success



Stephanie was in danger of losing her benefits through Cuyahoga County's Employment & Family Services Program if she did not find employment. She had a limited work history and needed to support herself and her young daughter so her case worker sent her to El Barrio's Job Readiness and Job Search programs.

After completing El Barrio's Job Readiness class and learning the basics about finding employment and staying employed, Stephanie showed interest in joining the Customer Service Training

program. She was accepted into the program and began honing skills such as cash handling and telephone etiquette.

El Barrio referred Stephanie to Dress for Success and she received professional clothes to interview in as well as clothes to wear once she obtained employment. "They helped [provide] clothing so that the first day on the job you look professional, and you can continue looking professional," said Stephanie. "It is something that every woman should get."

Just under three months after beginning the programs, Stephanie was offered and accepted a job with one of El Barrio's Corporate Partners, Dollar Bank. She began working as a Teller Trainee in a busy branch in Cleveland and believes that El Barrio played a large role in helping her achieve employment. "You have to do everything that you can [while you are there]," she said. "Follow all of El Barrio's rules and something good will happen!"